



THAMES VIEW

AN ARIA CARE COMMUNITY



Care from the heart

IN THAMES DITTON



A warm welcome

Thames View is one of our most picturesque communities, situated on the banks of the River Thames, in the beautiful village of Thames Ditton.

A restored and extended 18th Century Grade II listed mansion is home to 78 residents in a unique setting of approximately 2.5 acres, overlooking the grounds of Hampton Court.

WE STRIVE FOR BETTER TOGETHER

We care from the heart and our people are at the heart of everything we do.

For us, it's important that we get to know our residents and what makes them feel at home. Then we can truly build together an environment that is trusted. It's this alliance that makes us strong and unique.

Care from the heart at Thames View

We believe in delivering person-centred care with empathy, always being committed to our residents to make a positive difference to their lives.

We are dedicated to creating a home away from home where all residents are cared for with true enthusiasm and love. Our main priority is to continue to provide eventful days, to fulfil dreams in a kind and giving way, and to make sure all our residents get to embrace their personalities.

Our friendly team are focused on ensuring everyone's wishes and own individual needs are met. Our passion is to provide expert care with a personal touch and to create the safest environment possible for the people living in our community.

From all the team at Thames View





A unique lifestyle

Life at Thames View is filled with activity, spacious luxurious accommodation, delicious and high quality food, and exceptional care, making our residents' lives memorable and our community into one big family. We are a relaxed and fun-loving care home, visitors to the home often comment on how welcoming and warm the home feels and we hope you feel this too when you arrive.

The main house boasts grand reception rooms including the magnificent first floor library where you will find our residents relaxing with a range of classic and modern books.

Our ground floor cinema room is just the ticket for the weekly film club and our private dining room gives the space for friends and families to come together to celebrate key milestones.

We commit to providing excellent care and delivering a quality lifestyle to the residents in our community, delivering a service which our residents and families can trust.

Daily life at Thames View

We take a genuine interest in you and the way you like spending your time. This means we can tailor your time with us and make sure it's every bit as enjoyable as life has always been. With round-the-clock care and support, dining experiences and stimulating activities, you'll soon be calling us 'home'.



MORNING

- Our caring team ensure everyone has had a restful night and are ready for the day ahead.
- A cup of tea and a smile welcomes you every single morning.
- You'll find our residents soaking up the morning sun, enjoying breakfast with fellow residents in the orangery.
- Light morning exercise with chair aerobics is a popular option.
- We have built a close relationship within the community and are frequent visitors at the local boutiques and cafés.

AFTERNOON

- Afternoon trips out in our minibus are ideal for taking in the local sights or stretching your legs at Hampton Court Palace.
- Treat yourself to a pamper session in the spa room or a new hairstyle in our salon.
- Keep your mind busy and your creative skills sharp with arts and crafts sessions.
- The wonderful sound of performances in our bistro with local singers.
- Games are enjoyed by many with family and friends, including our popular Bridge Club.

EVENING

- Fancy relaxing watching your favourite film? Our film club has you covered and is enjoyed by many of our residents.
- Enjoy delicious homecooked meals with your fellow residents, including heart-warming classics and other culinary delights.
- Quizzes and games fill the rooms with joy during the evenings.
- Seasonal events including autumn cheese and wine evenings, summer BBQs and festive celebrations.
- Indulge in a nightcap of your choice or wind down and relax in your room.

Hospitality from the heart

At Thames View, we don't just serve meals; we create experiences that bring joy to every bite. Mealtimes here are more than a routine – they are vibrant social occasions, and we're keen to share our commitment to enhancing your dining experience. We provide delicious, local, nourishing food to enrich your tastebuds as well as providing you with all your dietary requirements.

We offer an extra indulgent lifestyle, creating bespoke menus that utilise the residents' activities including gardening club and herb gardens to enhance the cuisine. This also enriches our residents as they feel part of the process.

Our dedicated Hospitality Manager will support you from the very beginning, from welcoming you at the meet and greet to settling into your new home and ensuring our hospitality offering is to your needs.



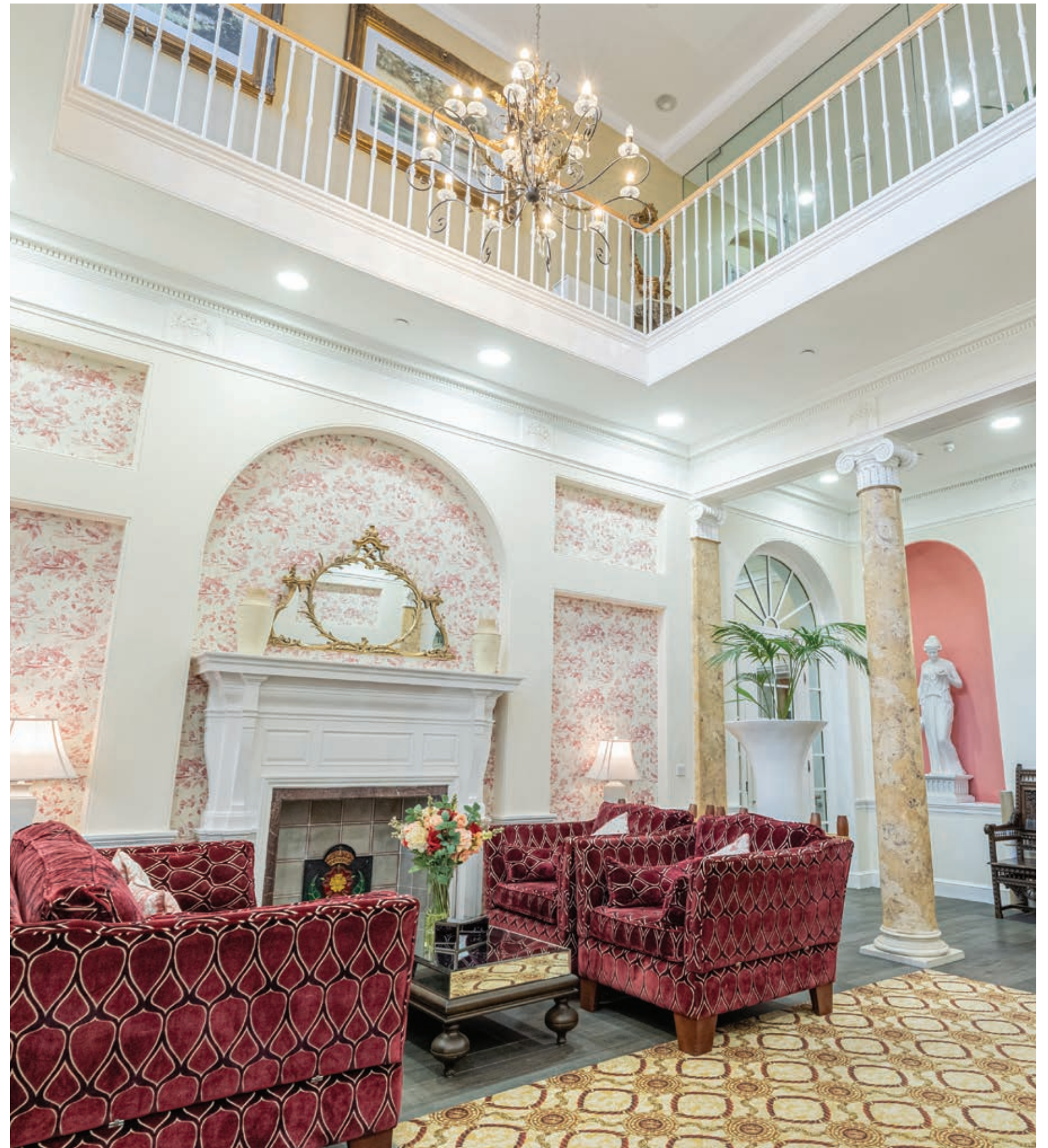
"To ensure we are offering the highest standard, we place all residents at the centre of our decisions, this enables us to deliver an enriching, well balanced menu suited to their needs. This is our food promise."

James Clear | Hospitality Director, Aria Care

Timeless style

Thames View is steeped in history; our residents love to share and tell historical tales with family and friends. From a magnificent mansion with a first-floor library that is still present today, where you can see the artwork from 1786, to being refaced with red brick in 1890. This house has many stories to tell.

Today, following an extensive refurbishment, the Main House, Chapel, and the Priory have been restored, and a complementary East Wing added. The property has been lovingly renovated to provide a beautiful home for residents to enjoy its unique surroundings.





Care & comfort

The people who live in our community are the reason we exist. Everything we do, is focused on enhancing life at Thames View, providing unparalleled person centred care and comfort to every resident. From meticulously designed living spaces to personalised care plans tailored to individual needs, every aspect of daily life is crafted to ensure our residents feel supported and to ensure we create an environment where residents can thrive and truly feel at home.

RESIDENTIAL CARE

Our team will work with you to understand your needs and how you want to live your life. We'll then create a tailored care plan to enable you to continue to live independently, just with a little help. From how you like to have your tea in the morning to doing a little of what you fancy everyday including hobbies you would usually enjoy in your own home.

NURSING CARE

Nursing care involves more personalised health tasks and management of medications. No matter what type of care is required, we make sure to personalise a care plan to fit unique needs and preferences. We take the time to get to know you and offer the care and support you need and want, paying attention to all of the little details.

DEMENTIA CARE

Dementia may define a person's condition, but it does not define them as a person. We see the individual and help them live their life to the fullest. We are dedicated to helping residents continue with their hobbies and passions, maintain their independence and encourage them to stay as active as possible.

We are proud to have partnered with Lost Chord UK, a charity specially trained to sing alongside people living with dementia. Our monthly music club is enjoyed by our residents and is open to the local community and encourages people, especially those who don't have access to such activities to join us.

CONNECT DAY CARE

Our Connect Day Care offers an opportunity to build connections outside of your own home, whether that is for a day or a few, we are flexible to suit your needs. We provide a warm and supportive environment, offering both practical help and opportunities to make connections that last. There really is something to suit everyone's needs and interests.



What's next?

We know choosing a community for yourself or your loved one can be one of the hardest decisions you'll ever make. At Thames View we want to ensure that we can support you to make this decision as easy as possible.

By far the best way to get a feel for our home is to visit us and meet our colleagues. We'll be delighted to show you around, talk through the care we provide and answer all your questions or feel free to join us at our regular coffee mornings.

Contact us

Contact us to find out more, we look forward to getting to know you.

VISIT | 58 High Street, Thames Ditton, KT7 0TT

CALL | Freephone: 0808 223 5406

EMAIL | enquiries@ariacare.co.uk

WEB | Find out more, view our latest news and events: ariacare.co.uk/thames-view

Our friendly team is on hand to answer all your questions



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The team were very helpful and provided me with support to aid my recovery in an empathic, caring, and professional manner. The extracurricular activities were immensely helpful and thoughtfully planned. My special dietary needs were catered for in a very proactive manner. I would like to take this opportunity of thanking each member of the team you really boosted my confidence.

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