



HUNTERCOMBE HALL

Care from the heart

 ARIA CARE





HUNTERCOMBE HALL



We are proud to introduce our beautiful home, Huntercombe Hall, located in Henley upon Thames.

We have a passion for delivering person centred care for older people. We believe that every resident deserves, and should enjoy, the best possible quality of life.

That passion is instilled into every Home where our teams are committed to supporting residents to continue to live their life to the full. That means more than providing great care; it's about working with each resident and their family to truly understand them, their wishes, needs and dreams for the future, and striving to make those dreams come true.

Huntercombe Hall, like all our homes, provides the latest in luxurious facilities, but it's the highly skilled and dedicated teams of care workers, nurses, support staff, specialists and managers who make the difference. They consistently go above and beyond to deliver superb care to residents – a fact that is recognised in our resident and family testimonials.

Looking for a care home is an emotional and challenging time. We have decades of experience in supporting families to make the difficult decisions. We're here for you, every step of the way, helping our residents to live the life they want, with independence, choice and dignity.

We look forward to welcoming you to our beautiful home and will be on hand to answer your questions.



“The only kind of dignity which is genuine is that which is not diminished by the indifference of others.”

Dag Hammarskjöld

*I*ntroduction

Located in the charming village of Nuffield, Huntercombe Hall is a grand care home offering specialist care and support in enviable surroundings. This impressive Victorian building benefits from a secluded location at the heart of the Oxfordshire countryside and boasts a rich history, having played host to Rudolph Hess during the Second World War and been visited by Winston Churchill on a number of occasions.

Within the home, all of the bedrooms are tastefully decorated and furnished to a high standard, each complete with en suite facilities.

Double suites may be available upon request for those who wish to reside with a partner or companion. There are three further bathrooms, which provide assisted bathing facilities for residents requiring extra support. We welcome our residents to make their room their own with small items of furniture and other treasured possessions.

Many of the rooms offer picturesque views across the extensive landscaped gardens, which offer a peaceful place for our residents to relax and enjoy the attractive surroundings or take part in the regular outdoor activities.









Living with us

First and foremost, Huntercombe Hall is our residents' home and every aspect of the home has been designed with this in mind. We strongly believe that access to enhanced levels of care and support should not be a barrier to leading a fulfilling life and receiving high standards of service.

The home is proud to have received Hospitality Assured Accreditation, a standard traditionally associated with excellence in the hotel industry. As such, we work hard to maintain the highest standards of service in all areas of life at Huntercombe Hall. These services are tailored to residents' wishes and include

an onsite Hair Salon and regular chiropody visits.

Our Head Chef prepares menus that comprise fresh, seasonal ingredients to deliver delicious meals to suit individual preferences. We pride ourselves on offering a balanced, nutritious diet to meet all specific dietary requirements and personal care needs.

We understand the important contribution that friends and family make to life at Huntercombe Hall. As such, there are several private areas for friends and family to spend time together and for those wanting to use public transport to visit,

the home sits close to a bus stop, providing easy access to Henley-upon-Thames. This open culture contributes to the friendly and welcoming atmosphere found at the home.

Huntercombe Hall operates the 'Living' programme, which is designed to provide meaningful and stimulating activities, based on meeting one or more of the following outcomes:

- COGNITIVE
- SENSORY
- PHYSICAL
- SOCIAL
- EMOTIONAL

Using this programme as a guide, our dedicated Activities Coordinator works closely with our residents to develop a fully personalised programme of activities and outings, both to suit their existing hobbies and interests and to offer opportunities for new experiences.

The spiritual and faith needs of residents are also fully respected and catered for and Huntercombe Hall regularly welcomes the local Clergy to the Home.

Our excellent links with local clubs and associations ensure that Huntercombe Hall remains at the heart of local life.

“Too often we underestimate the power of a touch, a smile, a kind word, a listening ear, an honest compliment, or the smallest act of caring, all of which have the potential to turn a life around.”

Leo F. Buscaglia



The professional care we offer

Huntercombe Hall offers a range of short-term respite, convalescent and permanent care packages. The setup of the home provides a true care pathway and the reassurance that our highly trained team has experience in providing residential, nursing and specialist dementia care in one location.

We carefully assess all of our prospective residents to ensure we can meet their specific care needs. A person-centred care plan is then developed, which sets out the tailored package of care and hospitality as agreed.

Led by our Home Manager and Registered Nurse, the

Huntercombe Hall care staff receive ongoing training, which enables them to build on the excellent reputation the home has earned for high quality care provision. All of our residents benefit from our wealth of expertise, experience and close relationship with our local GP's, physiotherapist and health and social care organisations.

Huntercombe Hall benefits from a robust approach to clinical governance. Our dedicated Care Services Team monitors and regularly inspects every home to a level beyond the national standards set out by the Care Quality Commission (CQC).

Residential & Nursing Care

The building has been carefully converted to provide high quality residential and nursing care and our care staff have years of experience in supporting residents to be as independent as possible, whilst providing appropriate care as it is required.

Care is provided closely in line with each resident's person-centred care plan, which details not only specific healthcare needs, but also personal preferences in every aspect of their daily life. We appreciate the positive impact

that family involvement can have in a residential care setting and we welcome active involvement and feedback from family members.

Specialist Dementia Care

Our dedicated ten bed dementia unit provides a tranquil area that is ideally equipped to provide residential and nursing support for people living with many types of dementia. Care staff who work in this area of the home are highly trained in the understanding and approach to these different types of dementia.



Memory box

“Don’t walk in front of me, I may not follow; Don’t walk behind me, I may not lead; Walk beside me, and just be my friend.”

William Arthur



Next Steps

Take a Look Around

You are welcome to call into Huntercombe Hall at any time for an informal chat and to see the home for yourself.

You may wish to speak to the Home Manager to discuss your individual situation or needs and although an appointment is not necessary, it is often useful to call in advance to be sure that the Home Manager is available.

Care Assessment

Once you are happy that Huntercombe Hall is the right place for you or your loved one, our Home Manager will arrange to visit you and complete a Care Assessment. This allows us to ensure we can meet your care needs and discuss personal preferences. This visit does not cost anything, but is essential to confirm that we can provide the necessary care environment for you.



If you have any questions or require further information, please feel free to contact us at any time and we can support you through the process.





