



CLAYDON HOUSE

Care from the heart

IN LEWES

 ARIA CARE

We are proud to introduce our beautiful Victorian home, Claydon House, located in the heart of the community of Lewes.

We have a passion for delivering person centred care for older people. We believe that every resident deserves, and should enjoy, the best possible quality of life.

That passion is instilled into every home where our teams are committed to supporting residents to continue to live their life to the full.

That means more than providing great care; it's about working with each resident and their family to truly understand them, their wishes, needs and dreams for the future, and striving to make those dreams come true.

Claydon House, like all our homes, provides excellent facilities, and what makes us unique is the highly skilled and dedicated teams of care workers, nurses, support staff, specialists and managers who make the difference. They consistently go above and beyond to deliver the best possible care to residents.

We understand that looking for a care home can be an emotional and challenging time. We have decades of experience in supporting families to make the difficult decisions, so that the whole family has peace of mind.

We're here for you, every step of the way, helping our residents to live the life they want, with independence, choice and dignity.

We look forward to welcoming you to our beautiful home and will be on hand to answer your questions.

Welcome to Claydon House



"A home that puts an emphasis on making sure residents are happy, engaged, cared for and nurtured. All residents are treated as individuals. All staff are kind, approachable and take time to get to know you"

Residents family member

MAKING A DIFFERENCE

Whether you are looking to connect with new friends or have specific care or nursing needs, we provide high quality residential, nursing and dementia care.

Knowledge and understanding are at the heart of the care we provide. We learn about your life, for example, your career, the places you've lived, and the people who are important to you.

We work with you to understand and capture your stories, your likes and dislikes, the things that make you unique. Then we use this knowledge and your care needs to shape your care plans. No detail is too small, right down to the number of pillows you like on your bed.

We understand that this is your home, and privacy and choice are

fundamental to ensuring your dignity. We will always ask permission to come into your room, and we'll always give you choices about what you'd like to do and how you'd like to do it.

Your specialist care teams

Many of our residents choose Claydon House as they're looking for companionship and peace of mind.

Our nurses and carers are experienced in caring for people with low level needs to the most complex of health needs. We work with a dedicated GP, consultants and specialists to plan and adapt care should your health needs change.

"Claydon House provides an excellent level of specialist care and our relative receives the appropriate level of focus and attention. Overall, the standard of care provided is constantly high.

Residents family member

A PLACE TO CALL HOME

Claydon House is sympathetically extended and converted Victorian care home set within a quiet and tranquil residential area.

As well as permanent and convalescent care we also offer respite and trial stays. We provide many different types of support and work with you to put together a care plan that is unique to your needs and requirements.

Our team are experienced in caring for people with the most complex of health needs including convalescent care, rehabilitation, health monitoring, wound management and the management of long-term conditions.

Choosing the right type of care

- **Residential care** – This involves offering support with some of the basic activities of daily life, such as bathing, shaving, oral care, dressing, assisting with mobility and diet management.
- **Nursing care** – For health problems that need the ongoing attention of nurses, we provide 24-hour personal specialised nursing care led by our own registered nurses chosen for their care compassion and experience.
- **Dementia care** – There are many types of dementia, which affect each person in very individual ways. Care includes helping to preserve their sense of identity and quality of life, in a residential or nursing setting.
- **Palliative care** – This ensures individuals are as comfortable as possible, by managing pain and other symptoms not to mention psychological, social and spiritual support for everyone including family or carers.
- **Respite care** – This may include helping a person to recuperate after an operation or illness, or caring for them while their regular carer takes a break.





We have been commended for our commitment to training and have been honoured with the prestigious 'Princess Royal Training' Award for our World dementia training.

LIVING IN MY WORLD

There are now over 850,000 people living with a diagnosis of dementia within the United Kingdom and it is important to know you are not alone.

If you have recently been diagnosed with dementia, we understand this can be a difficult and emotional time. At Claydon House we can help you to understand more about dementia and how to live as well as possible, including making plans for the future.

Award winning training

As well as their ongoing training in their particular field, every team member receives our unique 'Living in My World' dementia training which is accredited by City and Guilds. It highlights the importance of meaningful activities and a stimulating environment for people living with dementia, as well as addressing clinical aspects of care.

Our additional training 'Food in My World' also accredited by City and Guilds provides our hospitality team and chefs with the skills and knowledge to stimulate senses and increase creativity in the cooking and presentation of food. This can provide a much-improved dining experience for residents living with dementia and or dysphagia.

Helping residents live well with dementia

Our residents living with dementia have every opportunity to continue with the daily activities that were such a formative part of their lives, and which makes them feel happy and fulfilled.

Our communal rooms and en-suite bedrooms are designed in accordance with research published by Stirling University's Dementia Centre, an international centre of knowledge and expertise dedicated to improving lives of people with the condition.

With our assistance, residents can prepare drinks, snacks and meals, carry out housework or set the table. Of course, residents are also encouraged to participate in all organised activities in the home too.

Throughout the home, memory aids promote maximum independence and confidence. Our dementia friendly design features include strong lighting coupled with the use of colour and contrast for safety and perception, plus clear signage with icons to help residents find their way around the home.

WHERE CARE AND COMFORT COMBINE

Spacious, light and beautifully decorated Claydon House provides a comfortable and homely setting which you will be proud to call home.

A room with a view

At Claydon House there are 46 ensuite bedrooms with varying styles, sizes and aspects. Each bedroom is elegantly decorated and furnished whilst incorporating leading safety features.

Are you a keen gardener? Then a ground floor garden room may be ideal, with space for a chair or two, plus some potted plants.

How about an upstairs room with fabulous views over the beautiful gardens and wooded area? There's sure to be a room that you'll love.

A space of your own

While every bedroom is fully furnished, you are encouraged to bring your own personal pieces to make your room feel more homely. Our maintenance team will be happy to hang a favourite picture or two, to add those important finishing touches.

Safety is our foremost concern, so all our rooms have a nurse call system in place, giving you peace of mind that you can alert a member of the team whenever you need assistance. We will also tailor the facilities in your room to your precise needs and wishes.





A LIFESTYLE YOU'LL LOVE

Moving into a care home is a new chapter in your life and we believe in enabling you to continue the hobbies you enjoy, rediscover forgotten interests, or try something new.

Tailored to you

We have a team of talented Health and Wellbeing Coordinators who will support you to be as active or sociable as you wish, meaning that there's plenty to do if you're keen to get involved. Taking guidance from you, they will plan varied and fulfilling activities to suit you personally. Even simple daily tasks that may be important to you like tending to garden pots or serving tea, we recognise that everyone is unique and so are the daily activities that people choose to do at Claydon House.

Enjoy our stunning facilities

Within the home, our lounges are a popular place to entertain visitors or meet friends for morning coffee or

afternoon tea. We run regular Coffee Mornings too, which friends and family are welcome to join. Residents and visitors can also enjoy our lovely landscaped gardens and stunning countryside of the South Downs. Our hairdresser is always happy to pamper you in our onsite salon and help you to look your best, whatever the occasion.

Explore the local area

We're always keen to hear your feedback and ideas for activities so we can ensure that you're enjoying each day to the full. Residents and relatives meetings are held regularly where you can put forward ideas. You can read feedback from our residents and relatives in our comments book in reception or online.

Typical activities include:

- Visiting Musicians and Entertainers
- Film Screenings
- Afternoon Tea
- Outings & Events
- Arts and Crafts
- Gardening
- Beer and Wine Tasting
- Coffee Mornings

A FEAST FOR THE SENSES

There's always a buzz around the house at mealtimes.
In fact, good food and great times are what life at Claydon House is all about.

Menus designed around you

Our catering and hospitality team have in-depth knowledge of nutrition and hydration and one of our Chefs will meet with you when you first join us, in order to get to know you and understand your dietary needs and personal preferences.

The catering and hospitality team sources seasonal and local produce and ensures that there are always plenty of tasty options to choose from. Special diets are easily catered for, including for residents who have difficulty swallowing, or need fortified meals. As well as exemplary nutritional monitoring, our dedicated care team ensures our residents have regular drinks and their weight is noted. These are recorded in care plans where appropriate. You can view our menus when you visit us or read a typical menu online.

Our team at Claydon House holds the Hospitality Assured accreditation, a standard that recognises exceptional customer service.

Dine in style

The home offers different styles of dining, including formal, more relaxed spaces. You can also enjoy your meal in your room if you prefer. Whether you're a three-meals-a-day person, or prefer to eat little and often, our menus and snack options provide complete flexibility. You can start the day with a cooked breakfast or cereal and juices, followed by lunch and dinner or a light meal and snack.

Time to celebrate

Baking is a big favourite with residents at Claydon House, and afternoon tea always includes tasty homemade cakes. You're welcome to help yourself to refreshments on each floor at any time, and there are always tempting treats on offer.

Homemade cake is always on the menu for residents' birthdays, and our catering team is very happy to provide delicious food for family get-togethers.



I love to meet residents when they move in to understand their dietary needs and personal preferences. All of our residents are involved in the menu planning on an ongoing basis

Head chef at Claydon House

TAILOR YOUR OWN CARE PACKAGE

You can tailor your own care package to suit your individual needs and if you change your mind or your requirements change, then so can your care package.

Included in your weekly care fee:

Bedroom facilities

- 24 hr Nurse Call system in all communal areas and bedrooms
- Bedrooms with garden view

Dining

- Formal and relaxed dining as you desire
- Tray service available in every room
- Hot food available all day
- Homemade birthday cakes
- Nutritionally balanced meals with locally sourced produce
- Innovative menus for residents with special dietary needs including dysphagia
- Seasonal menu options and personal meetings with our Hospitality Manager/ Head Chef
- Selected wines, beers, spirits and sherry at meal times – on request
- Private dining room for own use with your own menu

Getting around

- Lift to all floors
- Mini Bus

Housekeeping

- Housekeeping including laundry and ironing service

Keeping in touch

- Open door policy for visitors

- Free Wifi in selected areas throughout the home

Outdoor facilities

- Allocated car parking space
- Visitor car parking

Outdoor space to enjoy

- Enclosed sensory garden with raised beds for planting
- Landscaped courtyard style garden with terraces

Personal care advice/support

- Palliative care and family support at end of life
- Personalised, individual care plans and a named nurse or key care worker
- Visiting GP Service/ (dedicated)
- Care and nutrition advice and support
- Occupational therapy, chiropody, physiotherapy

Rooms to enjoy

- Conservatory
- Library / reading room
- Lounge / communal area
- Newspapers and magazines in communal areas
- Quiet rooms
- Lounge drinks and snacks always available

- TV Lounge/ Smart TV (communal areas)
- Hair/Beauty Salon

Things to do

- Religious services can be arranged
- Visiting pet therapy
- Dedicated activities coordinator
- Lounges with board games, newspapers, magazines and screening of films/sporting events
- Planned activities schedule including visiting entertainers

Special touches to consider

(excluded from your weekly care fee)

- Planned excursions and days out to places of interest
- Entertain friends and family on special occasions
- Floristry orders can be arranged
- Hairdressing (haircuts, barbering, colouring and perming)
- Manicures and pedicures
- Personal newspapers and magazines
- Private transport can be arranged
- Dry cleaning can be arranged
- Premium branded wine, beer and spirits

There's help and support every step of the way. So no matter which care package you choose, you'll find your care plan and moving in is meticulously planned by our Home Manager.

UNDERSTANDING CARE FEES

Our range of fees are determined to ensure the safety of our residents and the comfortable running of their home.

Our fees are competitive, reviewed annually, and can vary based on individual care needs, size or aspect of room, and duration of stay.

Fees quoted are per week and include medications management, retained GP services, weight, hydration and nutrition monitoring, plus regular and varied events and activities, wellbeing support and care and nursing in line with assessed needs.

Fees are payable in advance prior to admission and comprise of up to one month's care fees and a refundable deposit.

Depending on an individual's needs some funding assistance may be available. When you visit the home please ask about the allowances and how we may help you request any funding entitlements.

Local Authority Care Fees

Available for a resident over 65 years of age who does not have the required funds to pay for their own care. These fee levels do not meet our

requirements, however it is possible for other family members to 'bridge the gap' or 'top up' any shortfall, subject to assessment.

Attendance Allowance

If you receive free personal care at home you are eligible for attendance allowance, however, if you are in a care home and chose to receive free personal care payments you will no longer be eligible for attendance allowance after 28 days.

Free Personal and Nursing Care

Free personal and/or nursing care is available to adults in Scotland who have been assessed by the local authority as needing these services.

GET IN TOUCH

We want you to make the right decision for you, and we're here to provide all the answers, advice and guidance you need

Come and see us

By far the best way to find out if Claydon House is the home for you is to experience it for yourself.

Come and meet our residents, talk to our friendly team, and take a tour of our beautiful home.

Claydon House, 8 Wallands Crescent, Lewes, East Sussex, BN7 2QT

Call or email

Our friendly team is on hand to answer your questions between 8am and 7pm weekdays, 9am and 4pm Saturdays and 10am and 3pm Sundays on

Freephone 0808 223 5418

or enquiries@ariacare.co.uk

Find out More

You can read about our manager and their team plus see our latest news and events at

www.ariacare.co.uk/claydon-house

Other homes nearby

Like Claydon House our other homes offer a range of quality care in stunning surroundings.

Walstead Place, Haywards Heath

Residential



Heffle Court, Heathfield

Dementia | Palliative Care



