

CQC Inspection Response

Hulcott Nursing Home

“The team and I at Hulcott Nursing Home were deeply disappointed at the outcome of our inspection and the rating achieved. However, we are fully committed to providing the best quality care to our residents. Following the CQC inspection we completed a comprehensive remedial action-plan to address the areas of concern identified by the Regulator and we are confident that we have adequately addressed all action points and that the quality of the care we provide is of the highest possible standard and tailored to the individual needs of our residents.

It is reassuring to note that all the comments in the CQC report from residents were "overwhelmingly good" about the service they'd received.

We have worked tirelessly as a team in delivering and completing the remedial action-plan, and a quality assessment was undertaken by the Buckinghamshire County Council commissioning team on 9th and 10th February 2023, and all areas that were reviewed were rated as "good".

We look forward to when we are next inspected and are confident that the improvements made and sustained will enable our quality rating to be uplifted accordingly.”

Emma, Home Manager at Hulcott Nursing Home